

OFFICE USE ONLY

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Daycare & Exercise Centre

NEW CLIENT APPLICATION FORM

Owner Name(s): _____

Address: _____ City: _____

Province: _____ Postal Code: _____

Primary phone number: _____ Secondary #: _____

Email: _____

VETERINARY INFORMATION

Veterinary Clinic used (please note if not local) : _____

EMERGENCY CONTACTS

In the event of an emergency, who can we contact IF you become unavailable?

1. Name(s) _____

Phone #: _____

2. Name(s) _____

Phone #: _____

Release your dog(s) to the following people with proper I.D. (Initial below)

Names/Contact Info: _____

_____ By initialing here, you may verbally (by telephone) or in writing (by facsimile or otherwise) request that WE LOVE DOGS INC daycare release your dog to someone other than listed above, and you release WE LOVE DOGS INC daycare from any and all responsibility for releasing your dog(s) to any person WE LOVE DOGS INC daycare believes to be authorized by yourself.

ABOUT YOUR DOG

Dog's Name: _____

D.O.B./Approximate age : _____

Gender: _____ Spayed/Neutered? _____

Please note any relevant allergies, medical conditions and/or medications:

VACCINATIONS & PEST PREVENTION

Please list expiry dates. Please note proper Veterinary documents are required for proof.

DHLPP(Core) _____ Bordetella _____ Rabies _____

Pest Prevention (Revolution, Advatix, Bravecto, etc) Brand & Date given:

It is the responsibility of the client to provide proof of vaccination history for each animal attending WE LOVE DOGS INC. Dogs whose shots are not up to date will not be allowed to attend. To ensure the protection of all the pets under our care, the following vaccinations must be up to date 5 days prior to attendance.

Disclaimers & Additional Provisions Relating to Day Care and Group Play

WE LOVE DOGS INC is happy to offer the opportunity for your dog to use the facilities and participate in group play. WE LOVE DOGS INC offers both an indoor play areas where all dogs will be under supervision by one of our Pack Leaders.

Group play is an important part of a dog's ability to socialize and obtain exercise to maintain a healthy heart and weight. In order for us to be able to offer these valuable services, we have developed the following set of provisions and disclaimers, which you must carefully read and agree to the following before allowing your pet to participate in group play or day care activities at WE LOVE DOGS INC:

(1) Group play is for happy, healthy dogs that are neutered or spayed. Play group is not recommended for dogs that have medical conditions such as diabetes, seizures, heart murmurs or any other medical condition that may be aggravated by excitement or rough play. WE LOVE DOGS INC assumes no responsibility for the aggravation of any medical disorders.

(2) Group play is also not for dogs that have temperament problems such as aggression or extreme shyness with either dogs or people. If your dog is found to exhibit any of these behaviours they will be removed from the playgroup and you will receive report card note with an explanation as to why your dog was removed. WE LOVE DOGS INC has a no tolerance to aggression policy.

(3) Standard precautions will be used against the injury, escape, or death of this pet. The staff will not be held responsible for injuries that occur, provided standard care and precautions have been followed as determined at the sole discretion of WE LOVE DOGS INC. In no event shall WE LOVE DOGS INC be liable for illnesses that arise during Owner's pets stay or after Owner's pet has left the facility.

(4) Owner understands and agrees that the Owner is solely responsible for any harm caused by Owner's dog(s) while attending WE LOVE DOGS INC. Owner further understands and agrees that in admitting Owner's dog to WE LOVE DOGS INC, all health and behavior problems have been fully disclosed to the best of owner's knowledge.

(5) WE LOVE DOGS INC reserves the right to refuse to accept a pet if at check-in it appears to us, in our sole discretion, that such pet is sick or that its behaviour could jeopardize the health or safety of other pets or our staff.

(6) Owner agrees and understands that there are inherent risks of illness or injury when dealing with animals and humans in a group situation. Such risks include, but are not limited to: problems associated with rough play such as bite wounds, nicks, scratches, kennel cough or other illness, and in rare instances death. Owner understands and agrees that under no circumstances shall WE LOVE DOGS INC be responsible for illness or injury to pets.

(7) Owner fully understands that any health or behaviour problems that develop during their stay at WE LOVE DOGS INC will be handled and treated as deemed appropriate by the employees at WE LOVE DOGS INC and owner agrees to assume full financial responsibility for any and all expenses arising or relating thereto, subject to the stipulations set forth in the Medical / Illness policy above.

(8) Owner understands and agrees to the charges for attendance at WE LOVE DOGS INC.

(9) All charges incurred by the Owner under this agreement shall be due and payable in full upon pick up of the pet. Owner agrees that the pet shall not leave WE LOVE DOGS INC until such time as all charges incurred by the Owner have been paid in full to WE LOVE DOGS INC.

(10) This contract is subject to the provisions of C.R.S. 12-64-115 (Abandonment of Animals), which reads: (1) Any animal placed in the custody of a licensed veterinarian for treatment, swimming, or other care which is unclaimed by its owner or his agent for a period of more than ten days after written notice, by certified mail, return receipt requested, is given to the addressee only at his last known address shall be deemed to be abandoned and may be turned over to the nearest humane society or animal shelter or disposed of as such custodian may deem proper. (2) The giving of notice to the owner, or the agent of the owner, of such animal by the licensed veterinarian, as provided in subsection (1) of this section, shall relieve the licensed veterinarian and any custodian to whom such animal may be given of any further liability for disposal. Such procedure by the licensed veterinarian shall not constitute grounds for disciplining procedure under this article. (3) For the purpose of this article, the term "abandoned" means to forsake entirely, or to neglect or refuse to provide or perform the legal obligations for care and support of an animal by its owner, or his agent. Such abandonment shall constitute the relinquishment of all rights and claims by the owner to such animal.

(11) This contract contains the entire agreement between the parties. All terms and conditions of this contract shall be binding on the heirs, administrators, personal representatives and assigns of WE LOVE DOGS INC.

(12) If any legal action is brought to enforce the provisions of this contract, the prevailing party shall be entitled to recover reasonable attorney's fees. These fees, which may be set by the court in the same action or in a different action brought for that purpose, are in addition to any other relief to which the prevailing party may be entitled. Owner agrees that venue for any action or proceeding filed under this contract shall be in Kamloops, BC, Canada.

(13) Owner understands and agrees that in the event that any portion of this agreement shall be found void or unenforceable for any reason all other portions of the agreement will remain in full force and effect.

CANCELLATION & REFUND POLICY

Should it occur that you need to cancel your booking, please do so ASAP. Cancellations with less than the listed required notice and no-shows will be charged accordingly.

12 hour notice for Daycare bookings

24hr notice for week day (Mon-Thurs) Boarding

48hr notice for Weekend boarding (Fri-Sun)

***please note there is a 7 day cxl policy for high demand holidays**

We do not offer any refunds on any of our services with a few exceptions, including:

- Dog and/or owner dismissed from our services due to dog's inappropriate behaviours/actions or owners violation of policy or abusive language to staff
- Owner/Dog moving away
- Death or severe injury

*Expired vaccinations or dogs staying intact are NOT reasons for which a refund can be provided.

AGREEMENT

I have read, understand and agree to all provisions of this agreement. I fully intend to pick-up my pet on the above specified date. If circumstances change I will notify WE LOVE DOGS INC. I understand that allowing my dog to participate in group play or swimming at WE LOVE DOGS INC is not without risk to my dog, and I accept and agree to be fully responsible for the consequences of assuming such risk. I hereby release WE LOVE DOGS INC for any responsibility for injury to my pet.

I hereby waive and release WE LOVE DOGS INC the actions of my dog, any other dog, or any humans in the playgroups or during use of the swimming facilities. I expressly assume the risk of any injury to my dog including any and all medical expenses resulting from or relating to said injury, subject to the stipulations set forth in the Medical / Illness policy above.

I hereby agree to indemnify and hold harmless WE LOVE DOGS INC, its employees, officers, members, agents, and guests from any and all claims resulting from any action(s) by any dog in the play group or during use of the swimming facilities (including my dog) and that this release and indemnification shall be in force whenever my dog participates in the community playgroup or uses the swimming facilities starting with the date indicated below and thereafter.

1. I understand and agree that “WE LOVE DOGS INC” and its members, officers, directors, managers, employees, contractors, and agents will not be liable for problems, damages, or injuries caused to or by my pet during its visit at WE LOVE DOGS INC. I, as the pet owner (or as the pets authorized agent), agree to be solely responsible for any and all acts or behavior of my pet while in the care of WE LOVE DOGS INC. I hereby release and agree to indemnify and hold harmless WE LOVE DOGS INC from any liability arising from my dog’s attendance and participation in any WE LOVE DOGS INC activities.

2. I understand and agree that any problem or injury that develops with my dog will be treated as WE LOVE DOGS INC deems best at its sole and absolute discretion. WE LOVE DOGS INC staff may wait until I pick up my pet to inform me of any non-serious injury, such as nicks and scratches. In the event my pet becomes ill or injured to the point of requiring medical treatment, WE LOVE DOGS INC will first attempt to contact me, followed by an attempt to contact the emergency contact listed on the registration form. WE LOVE DOGS INC retains sole discretion to deal with emergency matters, and I agree to promptly pay for all medical treatments received by my pet, including transportation to an emergency veterinary facility.

3. I understand that WE LOVE DOGS INC open play areas are places where animals co-mingle in groups. I recognize that there are inherent risks or illness or injury when dealing with animals. Similarly, I understand that when dogs play in groups, they may sustain injuries. Other risks include, but are not limited to, problems resulting from pets ingesting food scraps or other materials found outdoors and kennel cough. I understand and agree that any problem or injury that develops with my dog is my responsibility.

4. I understand that I am responsible for any harm caused by my dog at WE LOVE DOGS INC, whether to dogs or human patrons or to WE LOVE DOGS INC staff. I shall indemnify and hold WE LOVE DOGS INC harmless against any claims made against WE LOVE DOGS INC or losses or damages of any kind suffered by WE LOVE DOGS INC as a result of my pet, its behaviour or condition, or my failure to inform WE LOVE DOGS INC of any pre-existing condition my pet may have including but not limited to (such as illness or aggressive tendencies). I understand and agree that in admitting my dog to WE LOVE DOGS INC, WE LOVE DOGS INC staff has relied on my representation that my dog is in good health and has not harmed or shown aggressive or threatening behaviour towards any person or any other dog.

CONTINUE TO LAST PAGE FOR SIGNATURE →

Carefully Read and Initial Each Item Below:

_____ I understand that my dog must be spayed/neutered by 7 Months of age if attending We Love Dogs INC.

_____ I understand that it is my complete responsibility to ensure all required vaccines and pest control remain current at all times. We Love Dogs INC is not responsible for sending renewal reminders.

_____ I understand that vaccines and pest prevention assist in disease prevention, but do not entirely prevent a disease and my dog may still contract an illness, such as Canine Cough, Lice, etc. At all times, dog owners are responsible for ensuring their dog(s) attend healthy and illness-free.

_____ I understand that I am responsible for notifying staff prior to attending We Love Dogs INC if my dog is sick or having symptoms of sickness such as, but not limited to: lethargy, coughing, eye discharge, sneezing, diarrhea, vomiting, active lice, fleas or similar.

_____ I understand that I should not bring my dog to We Love Dogs INC when sick, or active with worms/lice/fleas/mites, recovering from recent surgery, reaction, or similar. I understand that a sick dog, including my own, may not show symptoms. I understand that if I knowingly bring my dog to We Love Dogs INC while ill, I am responsible for costs associated in treating other dogs, should they be directly affected.

_____ I understand that despite WLD's Illness Policy and rigorous Infection Control Protocols, my dog may interact with an ill or contagious dog while at daycare, possibly resulting in my dog becoming ill. I understand that this is an inherent risk of dogs playing in any group setting.

_____ I understand that minor nicks/scratches on my dog may result from open play in a daycare setting, and I recognize that there are inherent risks when dealing with animals in a group play setting.

_____ I understand that WLD provides a structured, open group play setting and that my dog is appropriate for Open Group play with other dogs. I understand that WLD is not responsible for training my dog, but does provide structure and maintenance of training. I understand that I am responsible for the inappropriate actions of my dog that causes injury to other dogs, staff, or undue damage to property/equipment.

_____ I understand that if my dog is requiring one-on-one attention for long periods while at daycare, or is presenting with behavioural issues, a lack of basic obedience such as impulse control, name recognition, or excessive inappropriate habits like nuisance barking and mounting, my dog may be required to enroll or participate in training sessions prior to further attendance.

_____ I understand that WE Love Dogs INC does not tolerate Breed Discrimination in any form.

_____ I understand that no-shows or late cancellations may result in a no-show charge of the original service booked due before further attendance.
By signing below, I certify that I have read and understand the above, and all included and agree to abide by the terms of this agreement.

PRINTED NAME: _____

SIGNATURE: _____

DATE: _____